



HART will go on

Having successfully delivered the Hospital Avoidance Response Team (HART) since 2015 following a pilot project, we're pleased to announce that funding for the service has been secured for a further two years from the commissioners, Lincolnshire Community Health Services and Lincolnshire County Council.

HART offers flexible, short-term care and support at home to facilitate hospital discharge or to prevent avoidable hospital admission, bridging a gap until longer-term arrangements are established or providing short-term support to sustain independence. The service helps to reduce attendance at A&E, emergency admissions, delayed transfers of care and protracted hospital stays, whilst enabling people to regain and retain their independence. In 2017/18, HART made 4,179 visits to customers at home, and it is calculated that savings to the NHS totalled £965,500.

The service is delivered by LILP members Age UK Lincoln and South Lincolnshire, which provides care and support, and Lincolnshire Housing

Partnership (LHP), which provides Telecare (lifeline) personal alarm system monitoring and response. A partnership arrangement is also in place with Walnut Care to deliver HART in the district of East Lindsey.

HART customers are offered up to 72 hours' support at home, which can include personal care, food preparation, short-term Telecare and confidence building. Referrals for this service can be made by a health or social care professional.



Overcoming Loneliness art competition

In the course of conversation with our customers, it has become apparent that loneliness is a challenge for many people in Lincolnshire. In Spring 2018, LILP members together launched an art competition on the theme 'Overcoming Loneliness', to spark local dialogue on the subject. We had a fantastic response and would like to thank all our competition entrants for their support. The 12 winning entries feature in a LILP Calendar 2019.

Running the art competition was one small way in which we have been able to bring what is called 'the hidden crisis of loneliness' to the fore. Individually and collectively, LILP members are dedicated to helping people get out and about, make friends and feel a part of their community.

The 12 winning entries of our LILP 'Overcoming Loneliness' art competition, to be included in a LILP calendar 2019.



Viv Woolhouse, overall winner.

Lincolnshire Independent Living Partnership (LILP) is a consortium of five local charitable organisations working at the heart of the community to promote independent living.

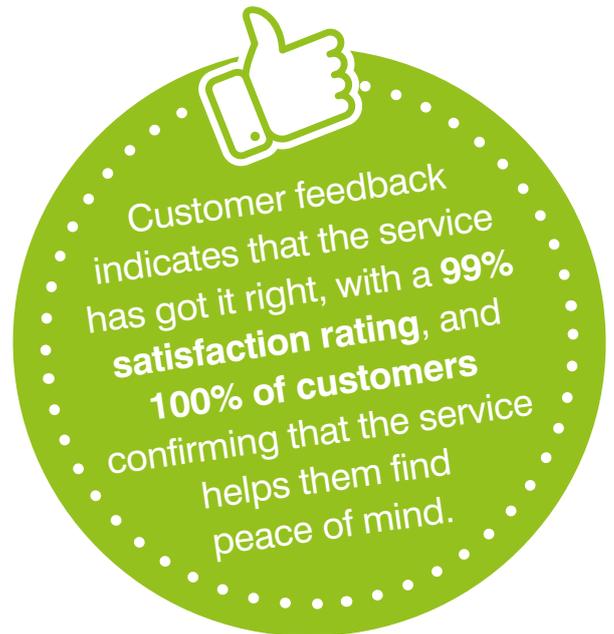


Lincolnshire Telecare Service

Lincolnshire Housing Partnership (LHP) and Age UK Lincoln & South Lincolnshire have joined forces to deliver the Lincolnshire Telecare Service. The organisations bring over 20 years' experience of supplying Telecare alarms and monitoring and response services.

Telecare alarms are a means by which people living at home (particularly those on their own) can call for help if they suffer a fall, feel unwell or simply need reassurance, and thereby bring peace of mind and help people retain independence. In responding to calls in a timely manner, the service reduces the need for hospital admission and residential care, and offers reassurance to friends and family.

LHP and Age UK Lincoln & South Lincolnshire pride themselves on offering an affordable and high-quality Telecare service with a personal touch. A range of equipment is offered, (from a traditional Telecare lifeline and pendant, to bed sensors, door sensors, falls detectors, smoke detectors, memory clocks and mobile technology) and a range of price packages which can include equipment provision, installation and maintenance and/or monitoring and round-the-clock response, enabling customers to lead the lives they wish.



LHIA wins national award at The House of Lords

Lincolnshire Home Independence Agency (LHIA) was thrilled to win Home Improvement Agency Service of the Year 2018 recently at a ceremony at The House of Lords, organised by Foundations, the national body for home improvement agencies. LHIA's mission is to help people facing illness, disability and older age to live independently at home. The award represents a validation of the charity's bold, new five-year strategy and its role as lead partner for LILP in the delivery of the Wellbeing Service from 2014 until the end of March 2018, during which the service helped customers address a range of issues including risk of falls, social isolation and fuel poverty.



For further information on LILP, please visit www.lilp.org.uk

Expanded services for Boston and South Holland

Age UK Lincoln & Kesteven and Age UK Boston & South Holland recently merged to create a single organisation: Age UK Lincoln & South Lincolnshire, covering Lincoln City and surrounding areas, North Kesteven, South Kesteven, Boston and South Holland.

The merger has created a combined customer base comprising people over 50, including approximately 110,000 people over 65, with almost 15,000 over 85. All of the services currently provided in Lincoln and Kesteven, including personal care, help in the home, laundry services, gardening and deep cleans, are being extended across Boston and South Holland.

LILP members collaborate in a range of ways to maximise the resources at their disposal for more efficient and effective services. Age UK Lincoln &

South Lincolnshire has relocated staff, volunteers and service teams to the offices of fellow LILP member Lincolnshire Housing Partnership (LHP) at Chantry House, 3 Lincoln Lane, Boston, Lincolnshire, PE21 8RU.

The move is convenient for local residents who wish to visit both organisations and also provides the LILP members with opportunities to work together to provide support services to the local community.

Memory Lane Day Service

The Memory Lane Day Service in Boston, available to people living with dementia, is well into its second year and continues to grow in popularity. Run by LILP members Lincolnshire Housing Partnership (LHP) and Age UK Lincoln & South Lincolnshire, the service offers customers a range of activities in a safe environment whilst providing carers with the opportunity for a break from their caring role. Activities currently on offer include Tai Chi, new age bowling, new age curling, assorted puzzles and games, an afternoon quiz and a range of crafts.

LILP members are proud of a service which provokes such moving responses from customers:

“I love coming here to see ‘my girls’. We have such a laugh!”

(Customer)

“I like it here. I’ve got friends here. I don’t have any other friends.”

(Customer)

“Memory Lane is my lifeline, if he didn’t come here, I couldn’t cope at home any more.”

(Carer)



The service runs every Thursday at LHP’s Mayfields Extra Care Scheme, Broadfield Lane, Boston, PE21 8GH. For more information please call 01205 318588 or email memorylane@lincolnshirehp.com

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Nick's 50 for 50

Nick Chambers, CEO of LACE Housing and Chair of LILP's Joint Steering Board, has undertaken to complete 50 challenges in his 50th year. Nick is involving himself in a vast range of activities, from abseiling and aviation to cycling, hairdressing and sewing, thanks to the co-operation of local friends and partner organisations, and has been fundraising along the way for charities, including LIVES and Skegness RNLI. What will Nick do next? www.twitter.com/LACEHousing



Supporting St Barnabas with Office Space

LACE Housing has kindly donated a room at its Chapman Court development in Skegness to LILP colleague St Barnabas Lincolnshire Hospice.

The space will be used by the charity's clinical teams to hot desk while they are working in the community and offers somewhere for them to deliver valuable counselling sessions.

Michelle Webb, Director of Patient Care for St Barnabas Lincolnshire Hospice, said: "We are very grateful for the room LACE Housing has given us at Chapman Court.

"The opportunity for joined-up working will result in greater collaboration between health and social care and we are already looking forward to working together on more projects in the future."



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